



computer information systems inc.
public safety software systems

Press Release

At the 118th IACP Convention in Chicago, IL, the Village of Rosemont Public Safety Department unveiled its new CIS CAD System that addresses the critical need for a system that can simultaneously dispatch all emergency response services and also provide effective and efficient command and control of all the responders.



Chicago IL – October 23, 2011



Rosemont Public Safety Agency unveils its new CIS Mobile Computer System live in their squad car in CIS' booth at the 2011 International Association of Chiefs of Police Conference at McCormick Place in Chicago, IL, October 23-25, 2011

Rosemont is a fully integrated department of public safety that provides all Police, Fire and EMS services. This presents major challenges that CIS' seamlessly integrated system addresses. Rosemont regularly provides Police management, crowd control, Fire and EMS services for crowds of 15,000 or more at Rosemont's Allstate Arena, Rosemont's Convention Center, high rise hotels, office buildings and the Rosemont Theater.

Because of the unique challenges Rosemont faces, Chief Donald E. Stephens III directed senior command staff members to initiate a nationwide search program of top tier vendors providing an advanced system that may fulfill the critical requirements of the department. The CIS System meets these challenges as an extraordinary tool.

"The CAD system we purchased from CIS is a phenomenal improvement to our communications center," said Chief Stephens. "It affords our first responders the ability to respond to calls with more circumstantial knowledge than they ever had before.

This provides a significant enhancement to officer safety."

Communications Supervisor Tim Brosch led the search process for a new CAD system. "The companies we were looking for needed to have an inherent interoperability," he said. "It needed to provide a total solution."

The research program to find a vendor was nearly a two year process from start to contract. It included presentations at Rosemont, contact with references and demonstrations. Rosemont selected Computer Information Systems, Inc. (CIS) from Skokie, Illinois.

"CIS had already demonstrated the capabilities needed to support systems our size as well as systems much larger," Brosch said.

The Rosemont situation is unique in that they are one of only two Public Safety Agencies in the state of Illinois that provides Police, Fire and Emergency Medical Services. This presented certain challenges

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Public Safety Officer Michael O'Neill views an incident report on CIS' Mobile Computer System (MCS). MCS allows officers to see active incidents, while providing full access to all records in the main CIS database and running LEADS transactions while in the field.

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in finding a vendor that would be able to address the needs of every aspect of Public Safety.

"I looked at every possibility; no CAD system was out of consideration," Brosch said. "We needed functional cooperation between Police, Fire and EMS."

Prior to the System's implementation, all the records were kept on microfiche. In order for officers to access any records, they would have to go into the station and go through files and files of data.

"Officers needed real-time information in the squad cars," said John Aichinger, Commander of Special Operations, "Officers previously had to go through the records clerk to get information."

"Now, officers are able to access records in their vehicles," Aichinger continued. "They can see local warrants and orders of protection, previous calls for service to specific locations, and receive alerts on potentially dangerous individuals in their mobile units. This enhances the safety of both the officers and the public."

"Our detectives are expressing substantial praise for the system as it enables them to quickly analyze volumes of data," said Brosch. "This aids their investigative process in determining possible suspects. The program allows quick assembly of lineups for witness identification. It increases the probability of closing cases with an arrest."

Detectives utilize the Criminal Investigation Database (CID) module which logs all instances of contact, addresses, photos, descriptors, associates, and demographics. The CID can also link individuals to instances to produce criminal history reports.

"Our new System has proven to be very helpful," said Detective Lieutenant Al Brannon. "It has saved us a great deal of time when searching for information in our records system."



CIS' active Mobile Computer System (MCS) in the Rosemont Public Safety squad car at the 2011 IACP Conference. The MCS is a direct link between dispatchers and officers on patrol.

Rosemont was blown away by the demo. Commander Aichinger thought he had already seen the top tier systems until CIS came in to show their System.

"I thought I had seen the best until CIS presented their demo which blew the others out of the water," said Aichinger.

"It was very important that we were involved in the implementation process," said Brosch. "The extent of our participation underscored the wisdom of our choice."

"We were fortunate to see it built from the ground up," added Brosch. "There was a great attention to detail and a high level of personal contact. Training was spectacular. We know why things work the way they work because we were involved in the building process. We are personally invested in our System because we were involved in its creation."

Located on the border of O'Hare Airport, the Rosemont Public Safety Department is an agency that is growing with the expansion of its business community and entertainment venues. "The System is capable of growing with us as it already serves agencies many times our size," said Commander Aichinger.

Chief Stephens added, "We should have bought this System 10 years ago." ■

About Computer Information Systems Inc.

Computer Information Systems, headquartered in Skokie, Illinois, develops, markets, maintains and supports its seamless Windows® Systems: Computer Assisted Dispatch (CAD) System, Records Management System (RMS), Civil Process System (CPS), Jail Management System (JMS) and Mobile Computer System (MCS). Since 1985, Computer Information Systems has had a single market focus of Public Safety Software Solutions, which are being used by hundreds of agencies who rank CIS as the most trusted and reliable provider nationwide. For more information, visit www.cisusa.org.

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